

WEST CORPORATION
11808 MIRACLE HILLS DRIVE
OMAHA, NE 68154-4403
Phone: (402) 963-1200
Fax: (402) 963-1211

Corporate Legal Department

RECEIVED
CENTRAL FAX CENTER

MAR 17 2005

Fax

To: Information Disclosure Statement
Art Unit 2127
Examiner: Not Known

From: [X] Michele Zarinelli, Legal Secretary

Fax: 703-872-9306

Pages: 15

Phone:

Date: 17 March 2005

Re: Information Disclosure Statement

CC:

.10/812,854

☐ Urgent ☒ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• **Comments:**

The information contained in this facsimile is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify the sender immediately.

If you experience problems receiving this facsimile, please contact Michele Zarinelli at 402-965-7077.

RECEIVED
CENTRAL FAX CENTER

MAR 17 2005

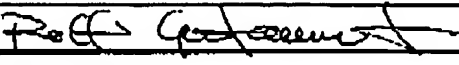
PTO/SB/21 (09-04)


Approved for use through 07/31/2006. OMB 0851-0031
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/B12,854	
	Filing Date	29 March 2004	
	First Named Inventor	Craig A. Wileman	
	Art Unit	2121	
	Examiner Name	Not Known	
Total Number of Pages in This Submission	14	Attorney Docket Number	PAT-032A2

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmitted Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other enclosure(s) (please identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm Name	West Corporation	
Signature		
Printed name	Raffi Costanian	
Date	3/14/05	Reg. No. 42,595

CERTIFICATE OF TRANSMISSION/MAILING		
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.		
Signature		
Typed or printed name	Michele Zarnelli	Date 3-17-2005

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

RECEIVED
CENTRAL FAX CENTER
MAR 17 2005
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:) Group Art Unit: 2127
)
Craig A. Webster, et al.) Examiner: Not Known
)

Serial No.: 10/812,854

Filed: 29 March 2004

Atty. File No.: PAT-032A2

For: SYSTEMS, METHODS, AND COMPUTER-READABLE MEDIA FOR EXPEDITED ACCESS TO
CONFERENCE CALLS

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

The references cited on attached form PTO-1449 are being called to the attention of the
Examiner.

☒ Copies of the cited foreign patents and/or U.S. patents and/or non-patent references are
enclosed herewith.

☒ Copies of the cited U.S. patents and/or U.S. patent application publications are not
enclosed in accordance with the waiver dated July 11, 2003, whereby patent applications filed after June
30, 2003 and international applications that have entered the national stage under 35 U.S.C. § 371 after
June 30, 2003 need not submit copies of the U.S. patents and U.S. patent application publications.

☐ Are not enclosed, in accordance with 37 C.F.R. 1.98(d), because the references were
submitted to the U.S. Patent and Trademark Office in prior application Serial No. _____ filed
_____, which is relied upon for an earlier filing date under 35 U.S.C. § 120.

To the best of the applicants' belief, the pertinence of the foreign-language references are
believed to be summarized in the attached English abstracts and in the figures, although applicants do not
necessarily vouch for the accuracy of the translation.

CERTIFICATE OF MAILING OR TRANSMISSION

☐ I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal
Service on the date shown below with sufficient postage as First Class Mail in an envelope addressed to the Commissioner for Patents, PO Box
1450, Alexandria, VA 22313-1450

☒ I hereby certify that this paper (along with any referred to as being attached or enclosed) is being transmitted via facsimile on the date shown
below.

3-17-2005
Date of Deposit

Michele A. Zarinelli
Michele A. Zarinelli

PATENT

☐ Examiner's attention is directed to the following co-pending application(s) for which priority is not being claimed, copies have been or are being submitted:

Serial No.	filed	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)

☐ Examiner's attention is directed to the following co-pending application(s), to which the current application claims priority, copies of at least the claims for such pending application are provided or have been provided:

Serial No.	filed	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)
Serial No. _____	filed _____	(Atty. Dckt. No. _____)

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

PATENT

FEES

<input checked="" type="checkbox"/>	<p>37 CFR 1.97(h): No fee is believed due in connection with this submission, because the Information Disclosure Statement submitted herewith satisfies one of the following conditions ("✓" indicates satisfaction):</p> <ul style="list-style-type: none"> <input type="checkbox"/> Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or <input type="checkbox"/> Within three months of the date of entry into the national state of an international application as set forth in 37 CFR 1.491, or <input checked="" type="checkbox"/> Before the mailing date of a first Office Action on the merits, or <input type="checkbox"/> Before the mailing of a first Office Action after the filing of a Request for Continued Examination (RCE) under 37 CFR 1.114. <p>Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 501880.</p>
<input type="checkbox"/>	<p>37 CFR 1.97(e): The Information Disclosure Statement transmitted herewith is being filed after all the above conditions (37 CFR 1.97(h)), but before the mailing date of one of the following conditions:</p> <ul style="list-style-type: none"> <input type="checkbox"/> (1) a final action under 37 C.F.R. 1.113, or <input type="checkbox"/> (2) a notice of allowance under 37 C.F.R. 1.311, or <input type="checkbox"/> (3) an action that otherwise closes prosecution in the application. <p>This Information Disclosure Statement is accompanied by:</p> <ul style="list-style-type: none"> <input type="checkbox"/> A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 501880 <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> <input type="checkbox"/> Enclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth in 37 C.F.R. 1.17(p) for submission of an Information Disclosure Statement. Please credit any overpayment or charge any underpayment to Deposit Account 501880.
<input type="checkbox"/>	<p>37 C.F.R. 1.97(d): This Information Disclosure Statement is being submitted after the period specified in 37 C.F.R. 1.97(c).</p> <ul style="list-style-type: none"> <input type="checkbox"/> This Information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R. 1.97(c) <p style="text-align: center;">AND</p> <ul style="list-style-type: none"> <input type="checkbox"/> Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee in the amount of \$180.00 under 37 C.F.R. 1.17(p). Please credit any overpayment or charge any underpayment to Deposit Account 501880. Election to pay the fee should not be taken as an indication that applicant(s) cannot execute a certification.

PATENT

Certification (37 C.F.R. 1.97(c))
(Applicable only if checked)

☐

The undersigned certifies that:

☐

Each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(c)(1).

A copy of the communication from the foreign patent office is enclosed.

OR

☐

No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(c)(2).

Respectfully submitted,
WEST CORPORATION

Dated: 3/14/05

By: Raffi Costanian
Raffi Costanian
Reg. No. 42,595



29129

PATENT & TRADEMARK OFFICE

WEST CORPORATION
11808 Miracle Hills Drive
Omaha, NE 68154

MAR 17 2005

PTO/SB/08A (08-03)

Approved for use through 07/31/2006 OMB 0891-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO		Complete If Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>		Application Number	10/812,854
		Filing Date	29 March 2004
		First Named Inventor	Craig A. Webster
		Art Unit	2127
		Examiner Name	Not Known
		Attorney Docket Number	PAT-032A2
Sheet	of		

U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
	1	US- 6035027	03-07-2000	Alleman	
	2	US- 5883964	03-16-1999	Alleman	
	3	US- 6253249	06-26-2001	Belzile	
	4	US- 6512764	01-28-2003	Carew, et al.	
	5	US- 5987112	11-16-1999	Chakravarti, et al.	
	6	US- 6453034	09-17-2002	Donovan, et al.	
	7	US- 6594257	07-15-2003	Doshi, et al.	
	8	US- 6144667	11-07-2000	Doshi, et al.	
	9	US- 5631904	05-20-1997	Fltser, et al.	
	10	US- 5504808	04-02-1996	Hamrick, Jr.	
	11	US- 6549229	04-15-2003	Kirby, et al.	
	12	US- 5027387	06-25-1991	Moll	
	13	US- 6212268	04-03-2001	Nielsen	
	14	US- 5884284	03-16-1999	Peters, et al.	
	15	US- 5719928	02-17-1998	Pinnell, et al.	
	16	US- 5825858	10-29-1998	Shaffer, et al.	
	17	US- 6236844	05-22-2001	Shuman, et al.	
	18	US- 6693861	02-17-2004	Vanderwilt, et al.	
	19	US- 5861907	01-19-1999	Wada	

FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear
		Country Code ² Number ⁴ Kind Code ³ (if known)			

Examiner Signature	Date Considered
--------------------	-----------------

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kind Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST 16 if possible. ⁶ Applicant is to place a check mark here if English language translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-766-9199) and select option 2.

MAR 17 2005

PTO/SB/DBA (08-03)

Approved for use through 07/31/2006 OMB 0851-0031
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO

(Use as many sheets as necessary)

Sheet		of
-------	--	----

Complete if Known

Application Number	10/812,854
Filing Date	29 March 2004
First Named Inventor	Craig A. Webster
Art Unit	2127
Examiner Name	Not Known
Attorney Docket Number	PAT-032A2

U. S. PATENT DOCUMENTS

[illegible]

Examiner Signature		Date Considered	
-----------------------	--	--------------------	--

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 608. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinda Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTD-9199 (1-800-786-9199) and select option 2.

MAR 17 2005

PTO/SB/08B (08-03)

Approved for use through 07/31/2008. OMB 0851-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number

Substitute for form 1449/PTO		Complete if Known		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Application Number	10/812,854	
		Filing Date	29 March 2004	
		First Named Inventor	Craig A. Webster	
		Art Unit	2127	
		Examiner Name	Not Known	
Sheet		of	Attorney Docket Number	PAT-032A2

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	26	VAIL, The Perfect Way To Conduct Your Meeting, www.vailsys.com, 02-02-2004.	

Examiner Signature	Date Considered
--------------------	-----------------

*EXAMINER Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.
 This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-766-9199) and select option 2.